



John Ball Club Breakfast and After School Club Prospectus

Our Mission Statement

Superkids provides high quality, inclusive care that puts the needs and wellbeing of children first.

Thus, enabling children to play, learn and develop freely in a supportive and stimulating out of school environment.

Superkids is an Outstanding Ofsted registered Out of School Club based at John Ball Primary School, for children aged between 3 and 11 years old. The Club provides a Breakfast, After School club and holiday club. Children enjoy a varied activity program with access to the main site small hall, two classrooms, balcony, KS1 playground and sport pitch. We offer a variety of activities for all children from educational games, dressing-up and role play, table tennis, construction, arts and crafts, home-corner and reading corner. In addition to this, children can use the secure playground for supervised outdoor activities such as football, basketball, sports and team games, pedals, hockey, racquet games, obstacle courses, skipping and hoola hoops.

Superkids provides a warm and safe environment where children are happy and receive stimulation levelled at their age and development. Children are supervised by qualified, experienced and trained staff.

Opening times and Admissions

Monday to Friday throughout the school term, excluding bank holidays.

Superkids Breakfast Club is open from 07:30 to 09:00 for Upper Nursery to Year 6 (based on main site KS1 hall)

Year 1 to 6 After School Club is open from **15:15-18:00** (based on main site KS1 hall)

Upper Nursery / Reception After School Club for is open from **15:00-18:00** (based in two classrooms in the main school building).

Admissions will be based on a first come first served basis. We welcome parents who wish to view the club. An appointment can be made by contacting us on admin@superkidsclub.co.uk

Partnership with Parents

Your needs are important too. To make you feel welcome and part of Superkids you are informed of club activities and information on our parent noticeboard. Superkids also issues termly newsletters and welcomes your feedback and comments on all aspects of the Club. We are always happy to receive your suggestions and ideas. We will issue an annual survey to obtain your feedback on the club so that we can improve the service we offer you and your child. Our policies and procedures are available at the club and on Superkids website for you to view.

Children in Early Years and older children who require additional support during the session are allocated a member of staff as their keyperson who will observe and record progress, developments and achievements and will assist them to overcome any challenges. Their keyperson will record this and discuss progress with you at intervals or more frequently if the need arises. Superkids will also offer you the opportunity to attend an open evening to discuss your child's progress. You can request to see your child's information at any time.

Partnership with Children

Children are involved in Superkids decision making as much as possible by producing a list of Club rules for behaviour and dealing with bullying. Children are encouraged to share their ideas and to make suggestions on improving the Club through our Activity council. The team will always make time to listen to and talk with your child.

Food and Nutrition

Superkids After School club will provide a nutritious snack for children, for example: chicken or ham wraps, pasta, pitta with hummus, sandwiches / rolls, soups, with fruit and vegetables with fresh water daily and treats in moderation. Snacks will vary each day to ensure your child is offered and can experience a wider range of foods. Foods from different cultures will feature on the snack menu, especially around the time of festivals and

as a means of raising awareness of different culture. Children's independence is encouraged by "self serving" at snack time.

Children are encouraged to let us know their food preferences and dislikes so that we can aim to meet this wherever possible. Please notify us if your child has any special dietary requirements or allergies and we will accommodate their dietary needs. The cost of snacks is included in the clubs' fees.

Breakfast Club

The Breakfast Club opens at 7.30am each morning in the KS1 hall, enabling parents to drop off their children on the way to work or study. The club provides a breakfast of wholegrain and multigrain cereals, toast, bagel, crumpets, fruit and yogurt with fresh drinking water for the children before escorting them to class. Children should arrive before 8.15am to enable sufficient time for breakfast and a timely arrival at their classroom.

After school club

Open from 3.15pm-6pm. Our daily activities vary every day, so children can experience a wide range of play activities to stimulate their learning and development. Outdoor activities are run by our qualified sports coach to support children's health and physical wellbeing.

A snack is provided around 3.30pm daily which includes fresh fruit and vegetables and drinking water.

Adhoc Bookings - Information you should know about Adhoc Bookings:

You can make an adhoc booking by texting the Superkids team directly on 07769 263144.

Adhoc bookings can be cancelled without charge up to 48hours before the adhoc session date. Within 48hours of the session, any cancellations remain payable.

Cancellation of an adhoc booking must be by email to admin@superidsclub.co.uk

Adhoc sessions are charged £1 above the standard session rate.

Due to the flexibility of adhoc bookings, they are not invoiced in advance. The monthly invoice runs take place after the 20th of each month and any adhoc bookings that have occurred since the last invoice run appear on that invoice. Adhoc bookings are payable by the Friday on the same week of the adhoc session. Availability for adhoc bookings is subject to available space and therefore not guaranteed.

Holiday Club

Superkids operate a Holiday Club in the school during Easter, summer and half-term holidays (February, May and October). We are closed during the Christmas period. Holiday club offers a varied program of activities and outdoor trips. Breakfast and afternoon snacks are provided; however children are required to bring their own packed lunch and refillable water bottle.

Holiday club can be booked via the online form at Superkids website (holiday playscheme page).

Bookings open 4-weeks prior to each holiday. Payment is required in advance. Your booking is confirmed and remains payable (subject to our cancellation policy) once email confirmation of your booking has been issued by Superkids. Some activities have an admission charge which is pre-booked/paid in advance. This remains payable if your child does not attend on the day. Refunds cannot be given for absence, sickness and cancellations cannot be accepted once the holiday club commences. On off-site trip days, all staff and children on that day must attend. We cannot offer a facility to remain at the club with individual children during the trip.

Venues for Superkids Holiday Clubs are at:

John Ball Primary School, Blackheath, SE3 0TP	Rushey Green Primary School, Catford, SE6 2LA	St Marys Catholic Primary School, Beckenham, BR3 5DE
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Early Years Children (Nursery and Reception):

Superkids provides a high-quality childcare environment that supports children's learning, development, and wellbeing throughout both term time and school holidays.

During term time, our provision operates from two classrooms on the main school site, providing children with a safe, welcoming, and stimulating environment. The space is carefully organised to offer a range of age-appropriate activities, resources, and opportunities for both structured and child-led play, ensuring children can relax, socialise, learn, and develop outside of the school day.

From September 2026, our Holiday Club will be available for children aged 3 years and above who are attending Upper Nursery and are fully toilet trained. Children benefit from enhanced support through a 1:8 or 1:10 staff to child ratio with age-appropriate resources, carefully planned activities and learning-through-play experiences designed to support development. Regular observations and assessments help staff identify children's strengths and areas for further development, allowing activities and support to be adapted to meet individual needs. This dedicated approach ensures that our youngest children enjoy a safe, nurturing, and stimulating environment that promotes school readiness while making their time at Superkids enjoyable, engaging, and fun.

Fees From September 2026

Upper Nursery (minimum 3yrs)	Reception	Year1 – Year6
Breakfast Club Sessions: Daily: £7.50 (per session) Adhoc Session: £8.50 (per additional session) <i>Fee includes £1 per day Government breakfast discount</i>	Breakfast Club Sessions: Daily: £7.50 (per session) Adhoc Session: £8.50 (per additional session) <i>Fee includes £1 per day Government breakfast discount</i>	Breakfast Club Sessions: Daily: £7 (per session) Adhoc Session: £8 (per additional session) <i>Fee includes £1 per day Government breakfast discount</i>
After School Club Sessions: Daily: £19.00 (per session) Adhoc Session: £20.00 (per additional session)	After School Club Sessions: Daily: £16.50 (per session) Adhoc Session: £17.50 (per additional session)	After School Club Sessions: Daily: £14.50 (per session) Adhoc Session: £15.50 (per additional session)
Holiday Playscheme: Upper Nursery (3yrs) £45 per day if booked and paid 48hrs before first playscheme date £47 per day if booked or paid after this date.	Holiday Playscheme: Reception £36 per day if booked and paid 48hrs before first playscheme date £38 per day if booked or paid after this date.	Holiday Playscheme: Yr1 – Yr6 £32 per day if booked and paid 48hrs before first playscheme date £34 per day if booked or paid after this date.

Holiday Club: Open 07:30-18:00 Some activities may have an admission fee or additional charge.

Deposit payment

A registration deposit is required for all children with set schedules once you complete the Registration form. Deposits are not required for ad hoc bookings. Deposits will be refunded when your child leaves Superkids, subject to 4 weeks' notice in writing/e-mail and account status. If you amend your child's schedule, the deposit will be updated in line with your new weekly cost.

Your deposit payment will be allocated as follows:

Weekly cost of £1 to £30 = £50 deposit

Weekly cost of £31 to £80 = £100 deposit

Weekly cost of £81 and over = £150 deposit

Superkids accept a Gov Tax-Free vouchers and a wide range voucher scheme. We also encourage families to check if they are eligible for Universal Credits, even if they have not been eligible in the past.

Invoices and Fees:

Monthly Invoices are issued in advance around the 20th of each month. Fees are payable monthly in advance on the first day of each month by Bank Transfer, Tax Free Childcare, Childcare Vouchers or Student Finance. A late charge fee equivalent to 1 day/session may be applied to payments received after the 10th of the month.

Cash or Cheque payments cannot be accepted by staff at the club premises. We are unable to set up direct debits.

Late collection of your child after the published closing time of the club will result in a late collection charge of £1.00 per minute. This fee is to act as a deterrent. Recurrent collections after the published closing time may result in the withdrawal of your child's place at Superkids.

Session fees during absence, sickness, personal holidays or school residential trips taken during term time or on booked days at the Holiday Club remain payable. Activity or admission charges for any pre-booked activities on that day will also remain payable.

Fees will be reviewed annually, and parents will be informed a month in advance of any changes. Please provide four weeks' written notice should you wish to withdraw your child from the club. You may be eligible for Universal Credits to assist with childcare fees. Further information and an online calculator can be obtained from Gov.uk website and could be worth up to 85% of childcare fees.

Collection and Absence

Children can only be collected by adults who are known to staff. If it is necessary for someone else to collect your child, we respectfully request that you introduce them to the staff prior to the collection. We must also have permission in writing from the parent/guardian. The person collecting the child may be asked for identification or a password.

If your child is going to be absent from Superkids, please notify us by midday. Session fees remain during absence, sickness or personal holidays taken during term time or on booked days at the holiday club. Any pre-booked activities on that day will also remain payable.

Authorised persons must be minimum 16yrs to collect children from Nursery-KS1 and 13yrs to collect KS2.

Injuries, Incidents and Sickness

Any injuries or incidents involving your child will be recorded in our injury / incident register. You will be asked to sign the written account informing you of the treatment administered or action taken. You will be offered a copy for your own records.

To reduce the spread of illness and infection we request that you do not bring your child to Superkids if he/she is unwell. Should your child become unwell whilst at Superkids a member of staff will contact you. You will be requested to collect your child only if necessary.

Superkids will administer medicines at the discretion of the Manager. All medicines must be clearly labelled, and parents must complete a Medication Form stating that you are giving permission for Superkids to administer a specific dosage. Superkids require a set of medication for your child, separate to medication held by the school. Medication must not be left in your child's bag. Please note that children taking antibiotics should not attend Superkids club for at least the first 48 hours in case of allergic reaction. Please see our policy folder for more details.

Inclusion and Diversity

Superkids operates an inclusion policy where we work towards eliminating discrimination based on gender, race, culture, religion, disability, age, marital status, and nationality. This will be achieved by promoting positive self-image, self-esteem, and anti-discriminatory practices, by respecting each other's diversity, languages, cultures, beliefs, and principles. Children's support and care requirements will be assessed individually and Superkids will work with parents and other relevant agencies to meet their needs but will also recognise the staffing ratios and training of staff to safeguard children.

Superkids is committed to taking proactive steps to ensure that we provide a safe and caring environment that is free from discrimination, ensuring equality of opportunity and aiming to support children of all abilities or with additional needs. Superkids believes that children with disabilities or additional needs have a right to play, learn and be able to develop to their full potential alongside other children and as such will have access to the same facilities, activities and play opportunities as their peers with reasonable adjustments where necessary.

Staff

All staff are suitably qualified, experienced and trained with Enhanced DBS checks. Staff participate in an ongoing annual training program ensuring that best practices are implemented at all times. The club is staffed at the following ratios:

Ratio for Breakfast club, Afterschool club and holiday Club:

- 1 adult to 8 for Nursery children
- 1 adult to 10 for Reception children
- 1 adult to 15 for Years 1 – Year 6

Superkids is OFSTED registered and inspected to ensure that the quality of care is maintained to a high standard. Members of staff are required to always conduct themselves in a manner that is professional, courteous and helpful.

Contacting Us When You Have a Concern:

Superkids aims to provide a high-quality service. However, when things do not go to plan the Club wants to correct the error. If a parent/carer has a complaint about the Club's activity, or the conduct of an individual member of staff, parents/carers are encouraged to speak directly to the Manager who will fully investigate the matter and respond in writing within 14 working days. The response will include recommendations to rectify the complaint and amendments to the Club's policies or procedures emerging from the investigation if required. Any complaints received by Superkids will be recorded in detail in a complaints file.

A parent/carer can, at any time, submit a complaint to Ofsted about any aspect of a registered childcare provision. Ofsted will consider and investigate all complaints received. Ofsted can be contacted on Tel: 0300 123 4666 or in writing to Ofsted, Piccadilly Gate, Store Street, Manchester, M1 2WD.

Superkids Contact Details:

John Ball Club Manager:	07769 263144	superkidsjb@outlook.com
Business Manager / Admin:	07732 305454	admin@superkidsclub.co.uk
Superkids Website:	www.superkidsclub.co.uk	